# eWiSACWIS: System Changes for Release 2.2 - Part 2

#### Welcome

- Webcast attendees:
  - Click Ask! button above video screen to send in questions or comments.
  - There will be a delay between the time you send the question and when we receive it. (up to 2 minutes)
  - The video and presentation will be available online at: <a href="http://media1.wi.gov">http://media1.wi.gov</a>

#### Agenda Part 2

- Foster Care Rate Setting
- Eligibility Topic
- Person Merge (duplicate person)
- Common Application

## Foster Care Rate Setting

- Changes to the Foster Care Rate Setting module.
- Changes to the Calc Ongoing batch payment generation.
- Uniform Foster Care Rate update
- Financial Provider Work
- Eligibility outliner change for State sign off

#### Foster Care Rate Setting

- Changes originate from comments received over the past several years of eWiSACWIS usage.
  - Workers requested that the rate settings take effect when indicated.
  - Fiscal staff requested that payments be based on the rate setting's amounts <u>and</u> dates.
- The solution has been implemented as of Release 2.2.

#### **Previous Issues**

- Foster Care Rate Settings had an effective date that was for informational purposes only.
- Rate setting rates were 'in effect' for the whole month, regardless of the effective date.
- Multiple rate settings could be done for a month, but only the most recent affected payments.
- Workers had to do a new rate setting review, even if nothing had changed in the child's situation.
- Could not easily discern which rate setting was current.

#### Enhancements Made

- Desktop outliner display shows more information.
  - Rate Setting type, Total Amount, Effective Date, End Date
- Rate Setting Dates are critically important.
  - Rate Setting Effective Date
    - Will drive payment generation logic.
  - Rate Setting End date (new field)
    - "Shuts off" payment for exceptional and supplemental.
    - Automatically ended when various things occur.
- Rate Settings are more tightly controlled.
  - Only one open rate setting at any given time; no overlap.
  - Automatically ends with placements.
- Rate Setting Copyover.
  - Any past approved rate setting for same child and provider.

#### Desktop Outliner

- Added the total dollar amount.
- Removed the approval date and added the end date.
- Updated the sort order so they are in reverse chronological order (most recent first).

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Placement/Services

Placement Request 11/08/2005

Out of Home Placement

O5/01/2005 AA-Foodcases, Fostermom Calorie O. Kimberly Milwaukee Approved

Out of Home Placement

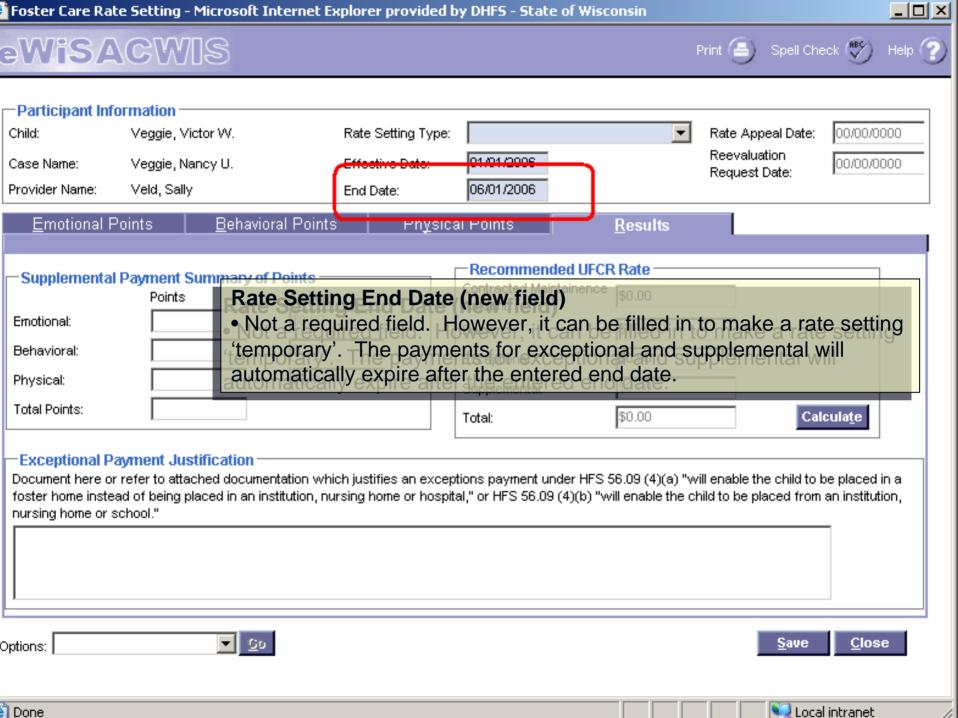
O1/21/2005 04/20/2005 AA-Foodcases, Fostermom Calorie O. Kimberly Milwaukee Closed

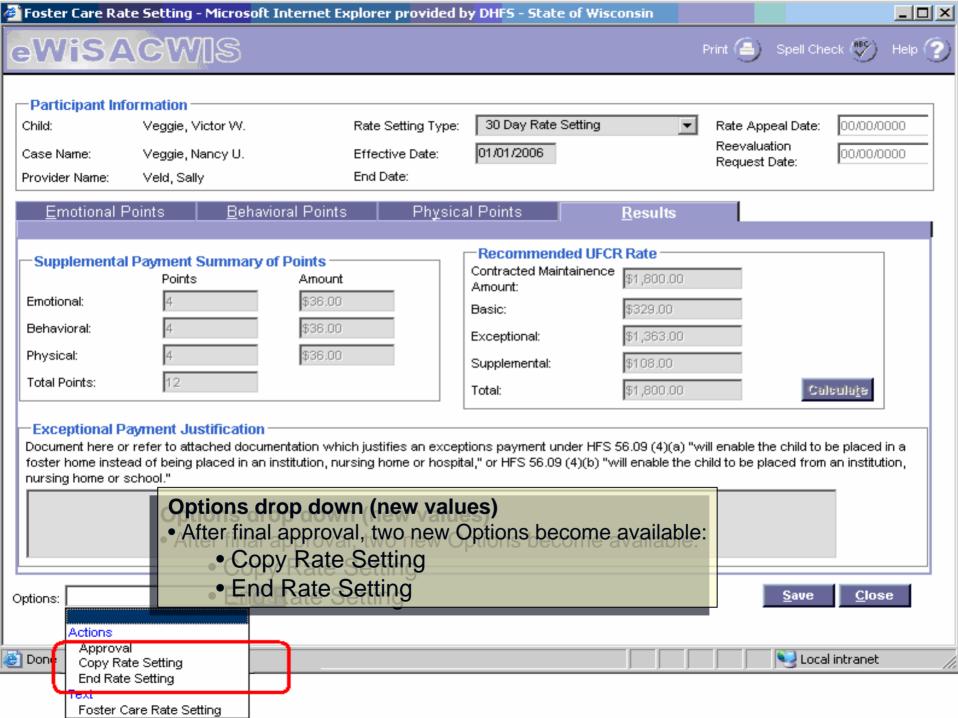
Rate Setting - 6-month Review $481.00 05/08/2005 Calorie O. Kimberly

Rate Setting - No Change / Copy Over $1900.00 04/15/2005 04/20/2005 Calorie O. Kimberly

Rate Setting - 6-month Review $1900.00 02/15/2005 03/31/2005 Calorie O. Kimberly

Rate Setting - 6-month Review $1800.00 01/28/2005 02/14/2005 Calorie O. Kimberly
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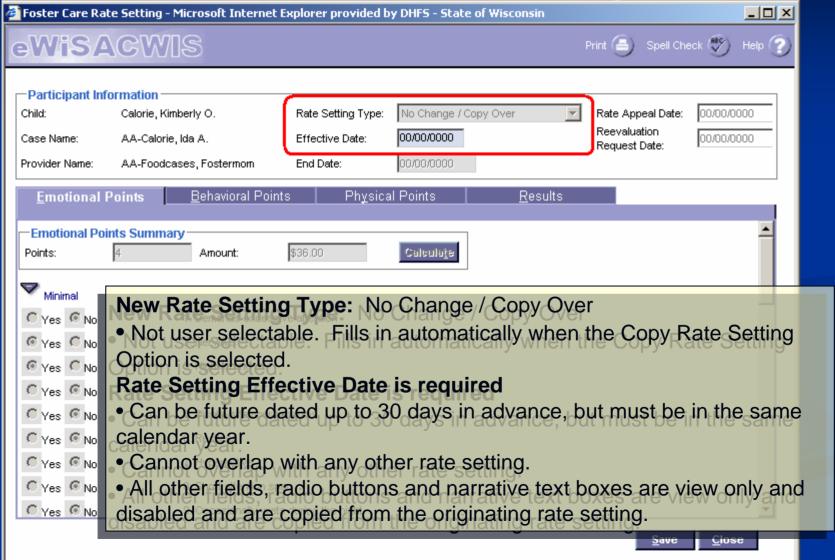




## Copy Rate Setting

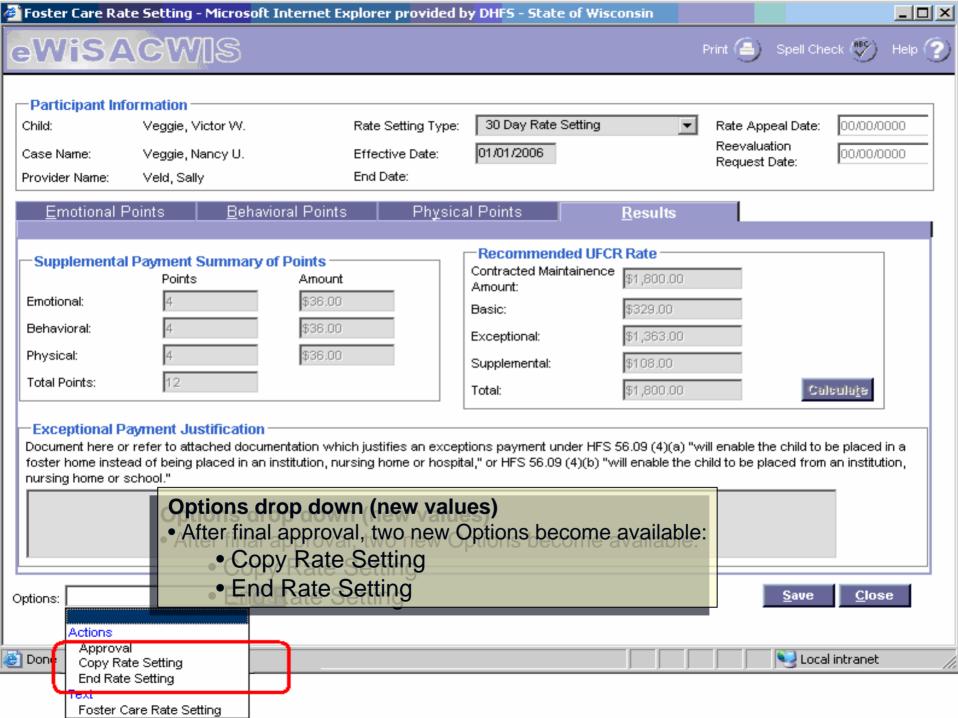
- Must be for same provider as child's <u>current and</u> <u>open placement</u>.
- A new effective date is required. The effective date can be *up to* 30 days in the future, but must be in the current calendar year.
- No other modifications can be entered.
  - Exceptional amount cannot be changed
  - Supplemental points / amounts cannot be changed
  - Narrative copies over and cannot be changed

## Copy Rate Setting

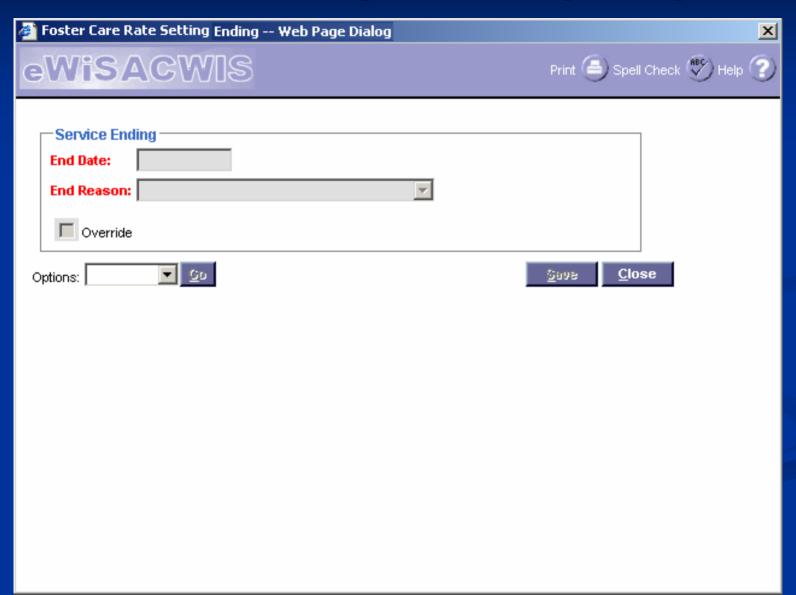


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Done



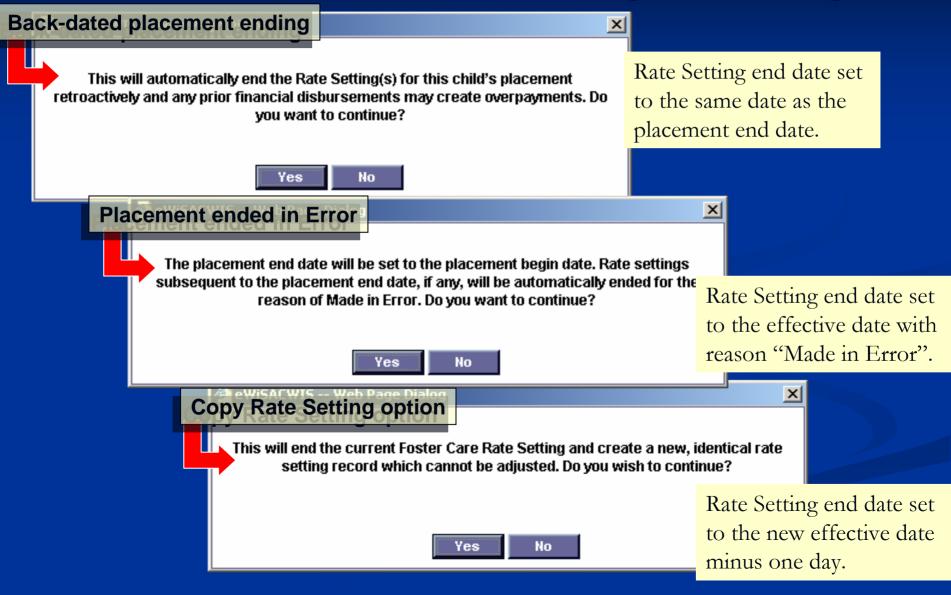
## Rate Setting Ending Page



#### End Rate Setting

- Used to manually end or adjust the ending of a rate setting.
  - Document the end date and the ending reason (similar to placement ending).
- Rate settings are also ended automatically via various batch processes, ending the child's corresponding placement, and using the Copy Rate Setting option.
- A supervisor with Rate Setting approval security (level 3) can override a rate setting ending reason <u>and</u> the end date.
  - Some end reasons do not allow override: Placement Ended, Made in Error, UFCR Change, Birthday Batch, Conversion

## Automatic Rate Setting Endings



#### Payment Generation

- Payments based on rate setting dates:
  - Supplemental and/or exceptional payments will begin as of the rate setting effective date.
    - These will be retroactive to the rate setting effective date.
    - There should no longer be a need for one-time payments for past period rate settings.
    - These retro supplemental / exceptional payments should appear with the very next financial cycle.
  - Supplemental and/or exceptional payments will end as of the End Date (as applicable).
    - Example: A temporary 10-day rate setting can 'auto expire.'
    - Back dated rate setting endings will result in retroactive overpayments.

#### Payment Generation

- When a rate setting is effective for a partial month payments will be prorated across the board.
  - Basic will be calculated based on the prorating formula (even if it is a full month placement).
- Rate settings effective for an entire month will pay the full month amount.
  - Full month basic, supplemental, exceptional (and admin).
- Rate settings can be ended / expired mid-month and the system will generate a partial month's payment for supplemental and exceptional.

#### Payment Generation

#### Example:

- Placement begins on 1/3/2006 at a 0-4 receiving home rate.
- Receiving Home Rate Setting is effective on 1/3/2006 and ends on 1/6/2006 for \$1092 (\$317 + \$25/day).
- Foster Care Rate Setting is effective on 1/25/2006 for \$650 (\$317 basic, \$216 Supp, \$117 exceptional).
  - Payment will be calculated as follows:
  - 1/3/2006 1/6/2006: \$143.61 (4 days @ \$1092 /month)
  - 1/7/2006 1/24/2006: \$187.60 (18 days @ \$317 /month)
  - 1/25/2006 1/31/2006: \$149.59 (7 days @ \$650 /month)
- Total Payment for January: \$480.80
- If placement and/or rate setting are unchanged, the full month payment for February will be \$650.

#### Uniform Foster Care Rate Update

- The State will update the UFCR basic rates effective January 1<sup>st</sup>, 2006.
- A new batch process has been created which will transition counties' placements and rate settings to the new basic rate:

UFCR Transition batch

#### UFCR Transition Batch

- If a child has/had an open placement with a foster care rate setting in effect as of 1/1/2006:
  - The existing rate setting will be ended on 12/31/2005.
  - A new, fully approved rate setting will be created with the new basic rate.
    - <u>IF</u> the existing rate setting had an exceptional amount AND a contracted rate amount, the batch will adjust the exceptional amount down by the amount the basic increased. This will keep the contracted total amount the same.
    - If the existing rate setting did not have a contracted amount entered, the new rate setting total amount will increase by the change of basic.
  - Supplemental answers/points/amounts will copy over.
  - Workers will be able to launch the Foster Care Rate Setting template in order to print and send out a new letter.

#### Provider Work

- Create > Provider Work will be allowed for Inactivated providers (including those closed as part of duplicate provider cleanup) for the following financial items:
  - Manual Checks
  - Payment Request
  - Overpayment Adjustment

## Eligibility Sign Off Indicator

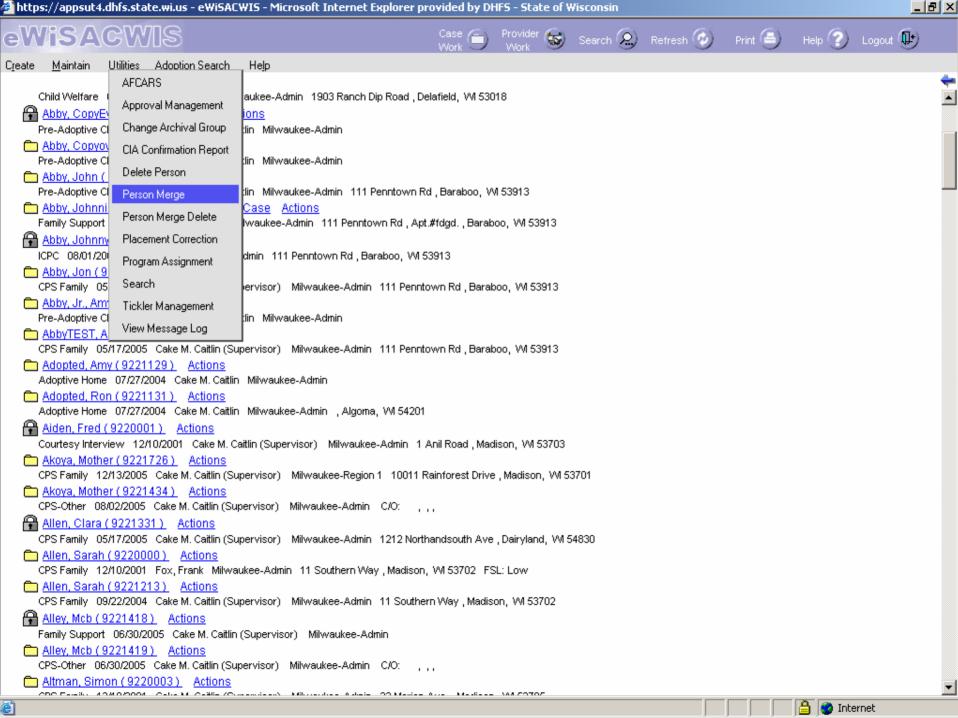
- Eligibility outliner change for State sign off.
  - When a Maximus / eligibility worker refers the Title IV-E determination for State approval the desktop outliner, search pages, and closed cases eligibility search page will display an indicator.

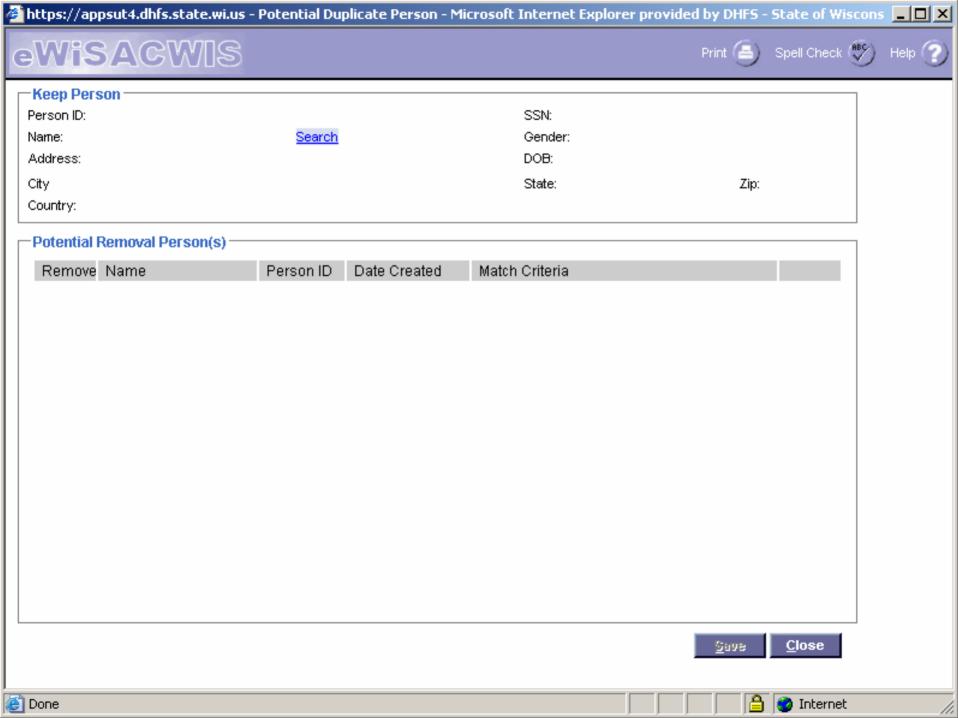


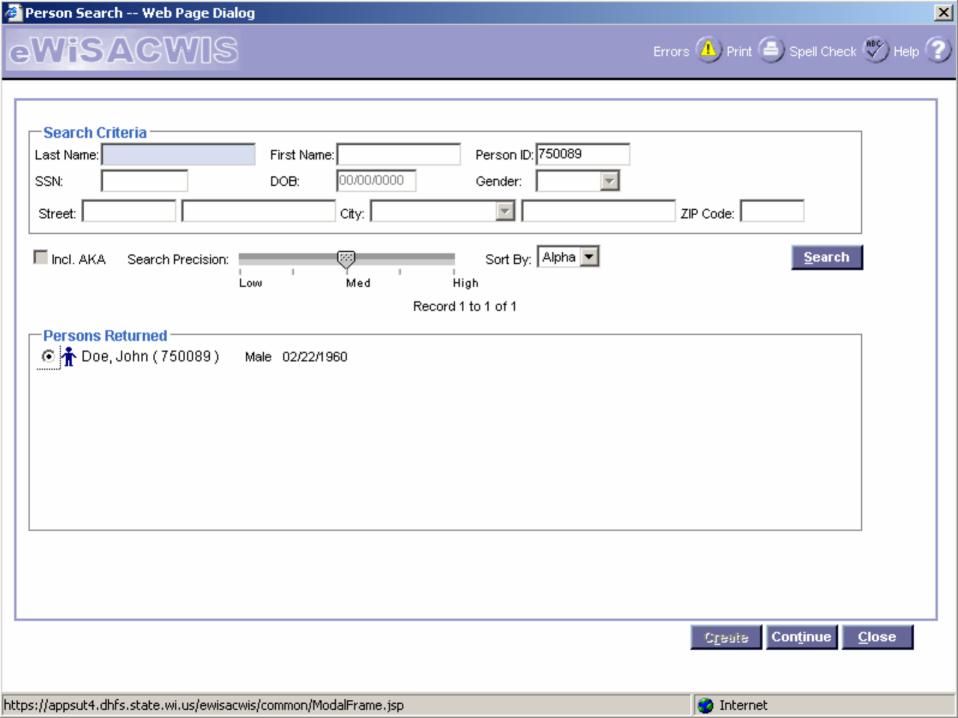
<u>Title IV-E Eligibility Determination | 01/05/2005 | Calorie A. Tom 🕻 Needs State Approval</u>

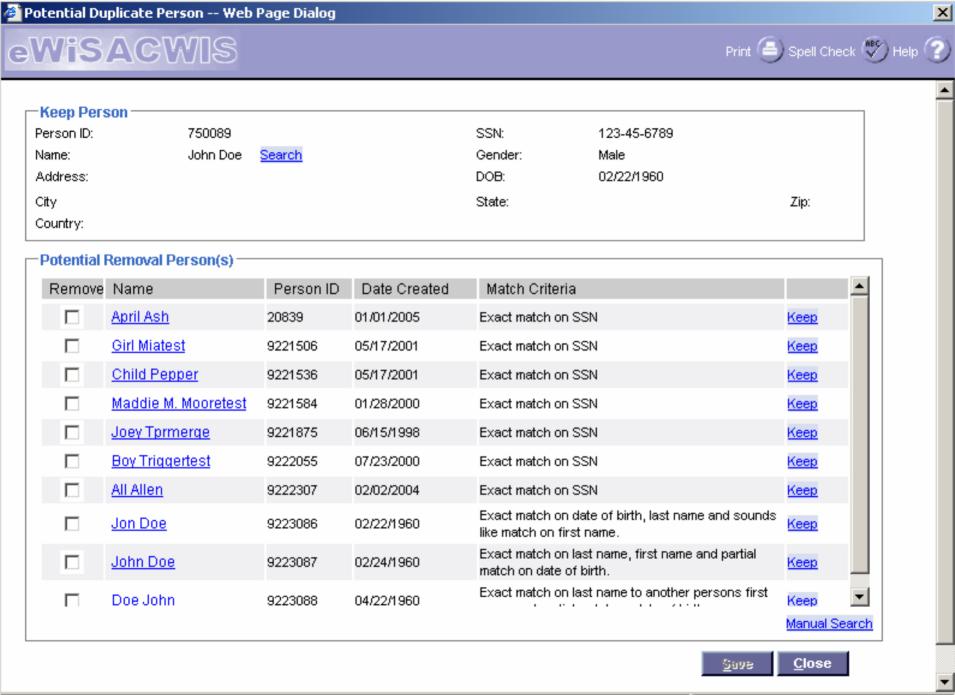
#### Person Merge

- The purpose of this enhancement is to ensure more streamlined person merge process, and users initiate the process proactively.
- System will identify potential duplicate persons through daily batch process and notify users.
- Users can merge multiple people into one person.







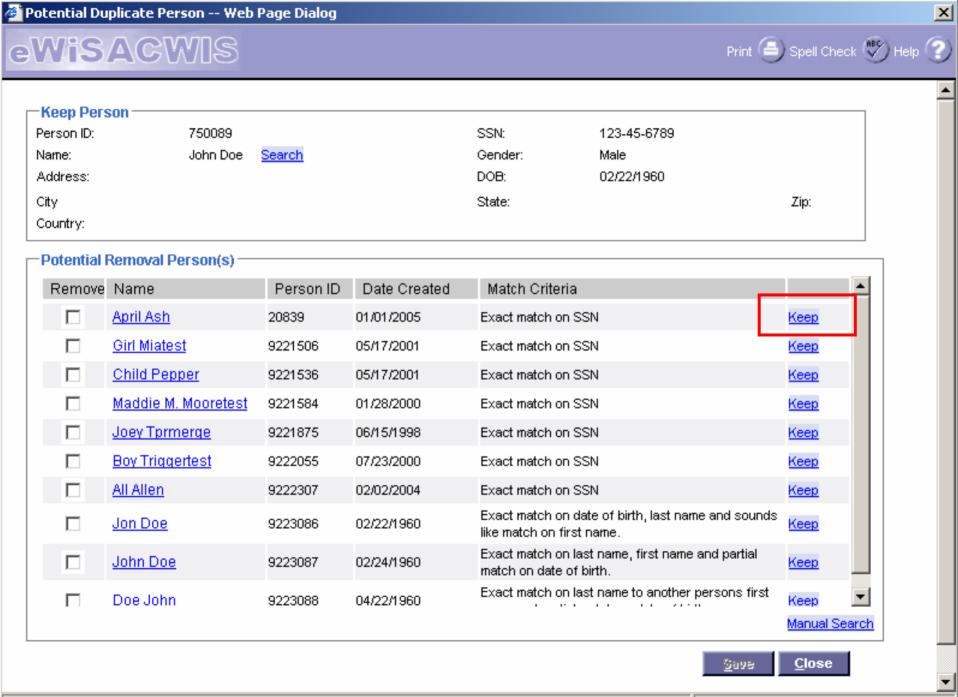


## Matching Criteria

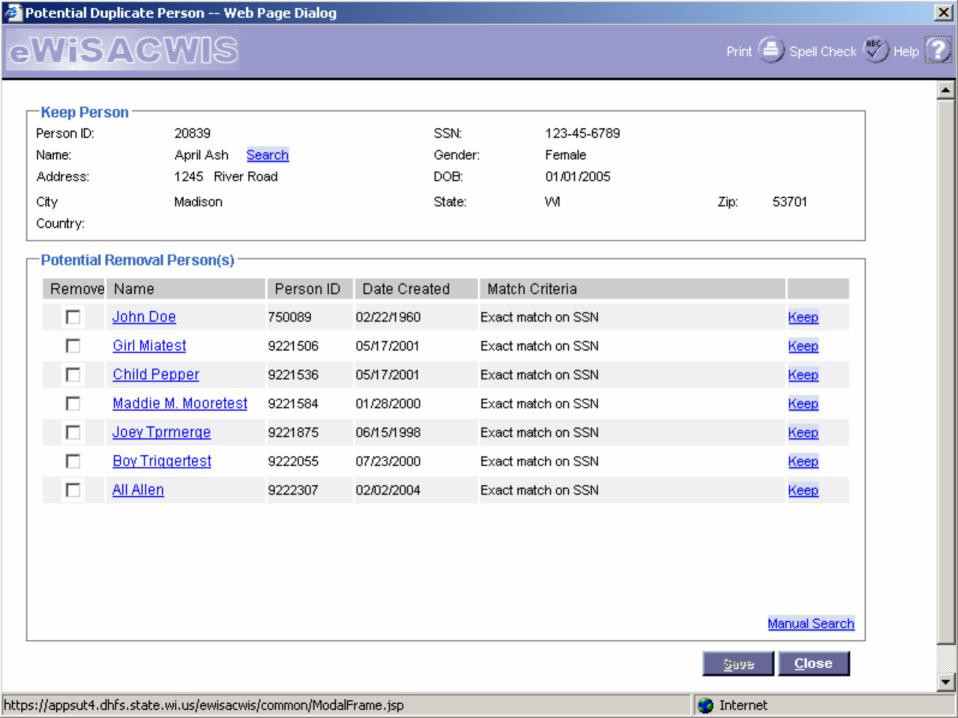
- Exact match on SSN.
- Exact match on DOB and last name, and the sounds like match on first name.
- Exact match on last name and first name, and exact match on any two of the three numbers of the birthday, month, day, and year. The unmatched numbers of the birthday must be within +/- 3 for the day, month, or year.
- Exact match on one last name to another person's first name and first name to another person's last name. Plus exact match on any two of the three numbers of the birthday, month, day, and year. The unmatched numbers of the birthday must be within +/- 3 for the day, month, or year.

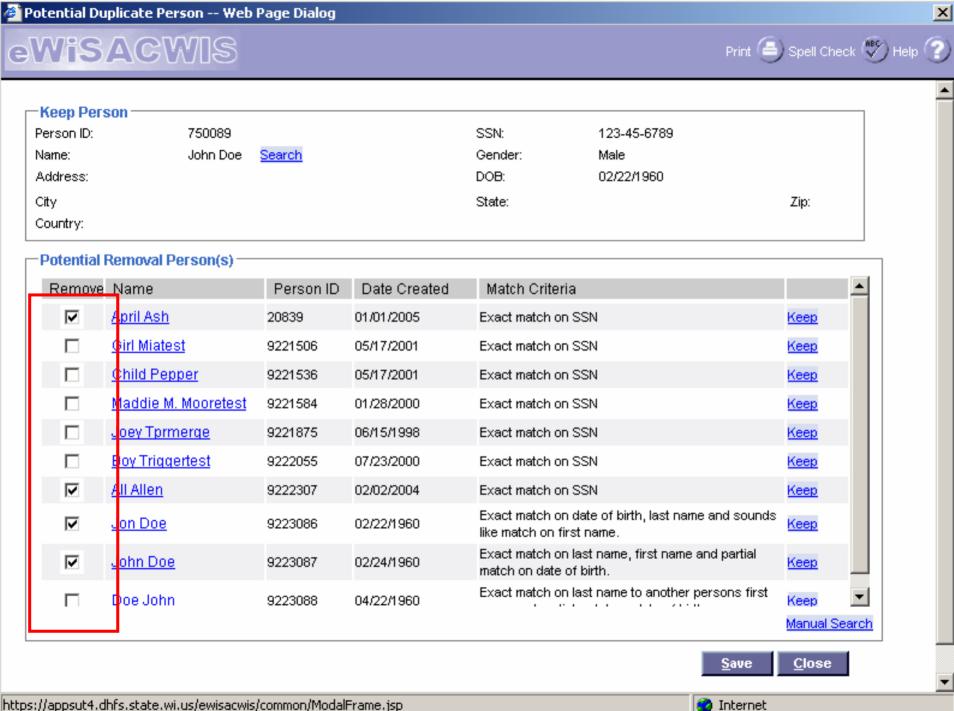
#### Matching Criteria

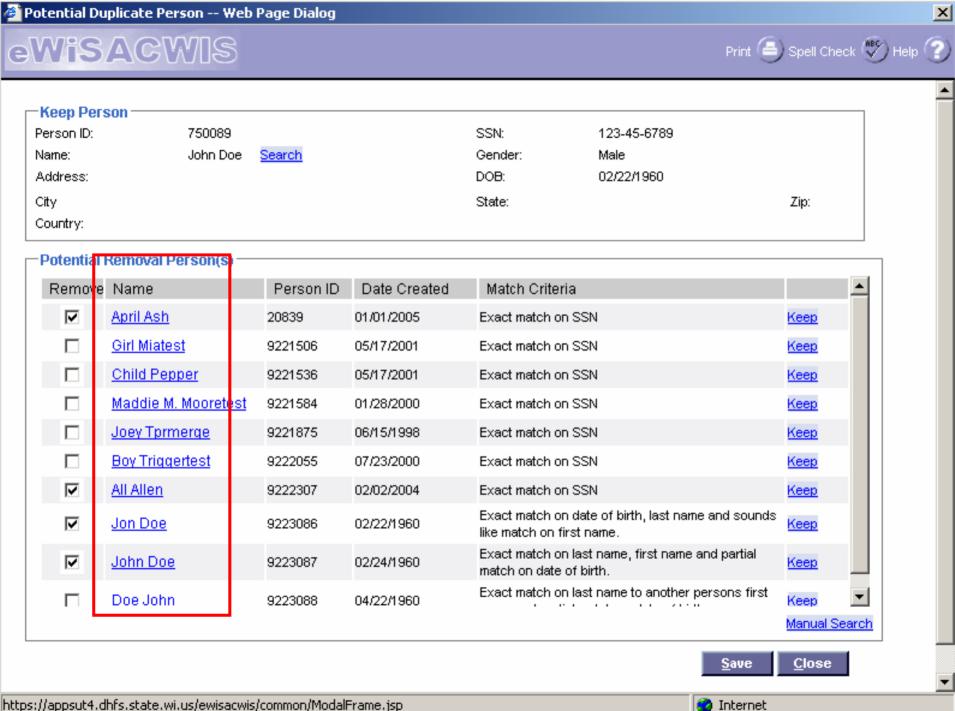
- Exact match on one last name to another person's first name and first name to another person's last name.
- Exact match on one last name to another person's last name and first name to another person's first name.

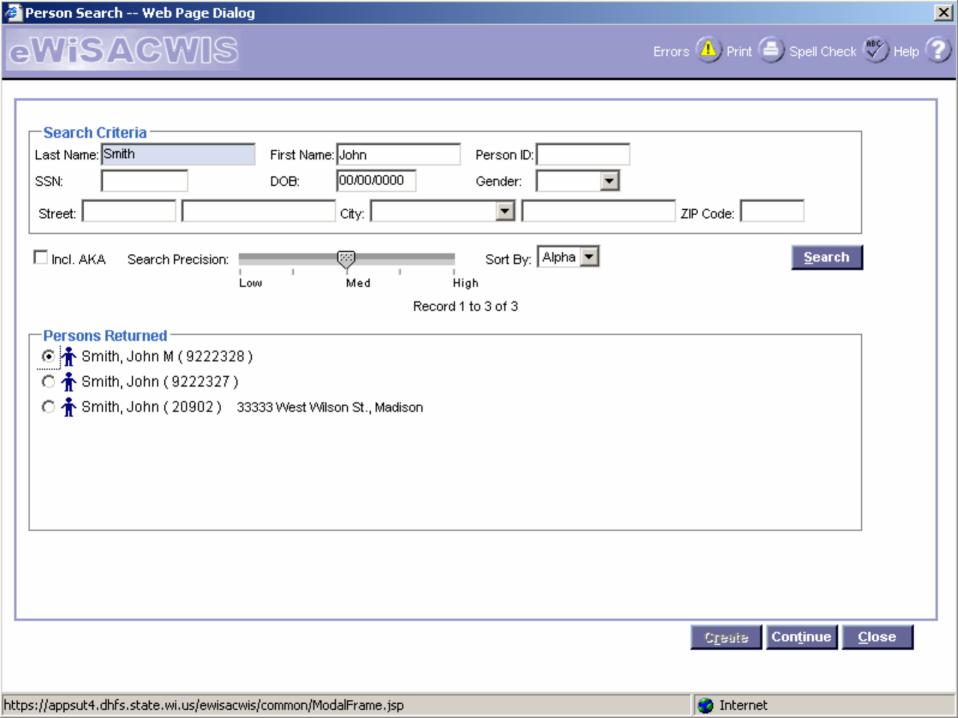


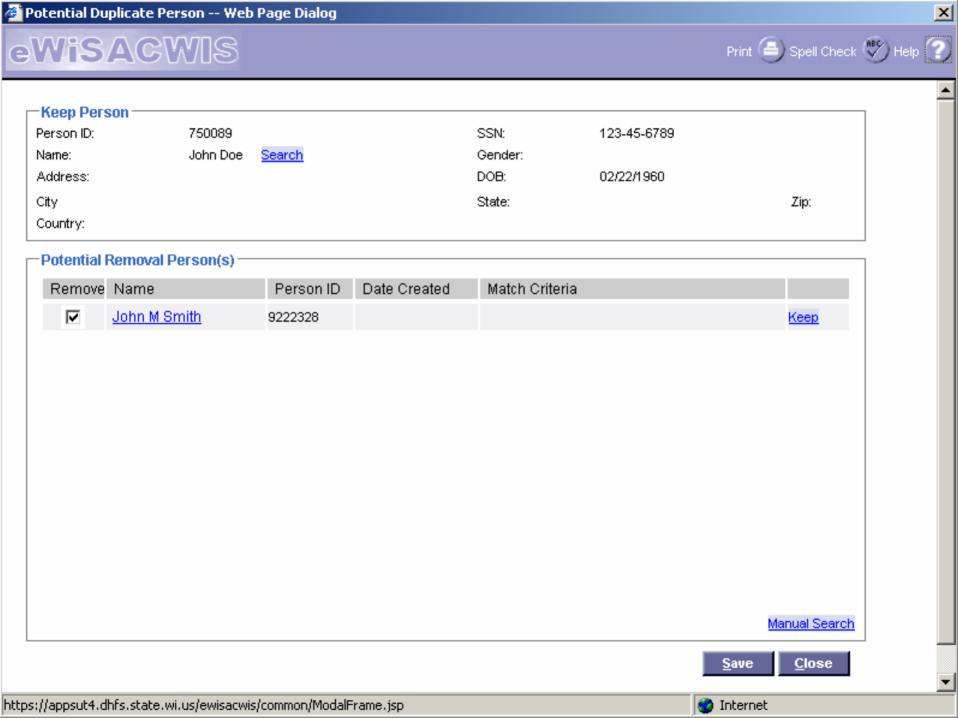
🥙 Internet

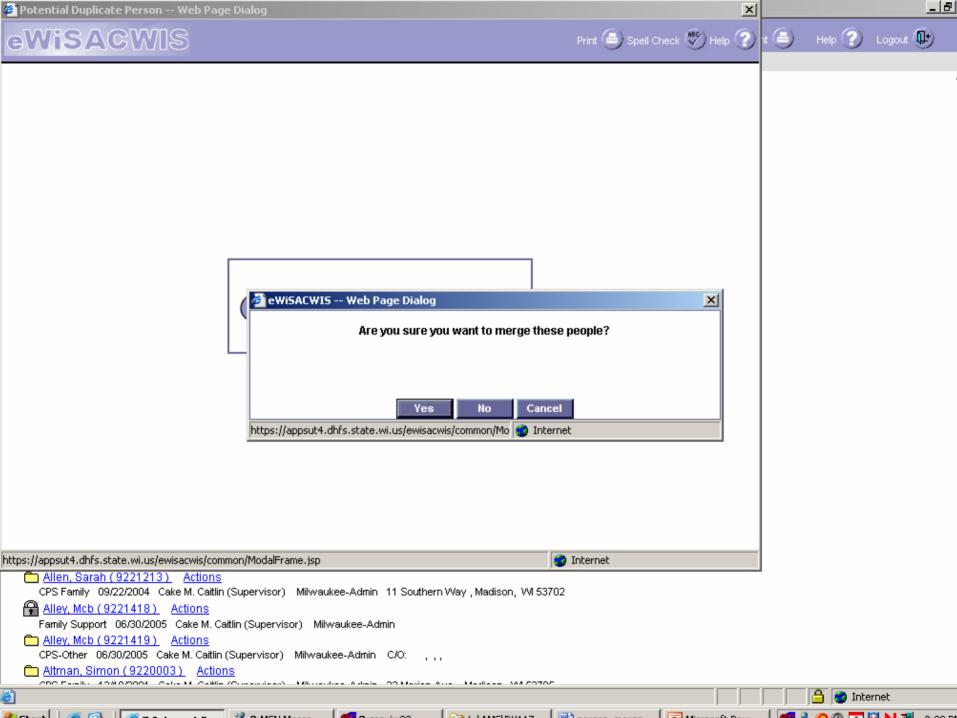


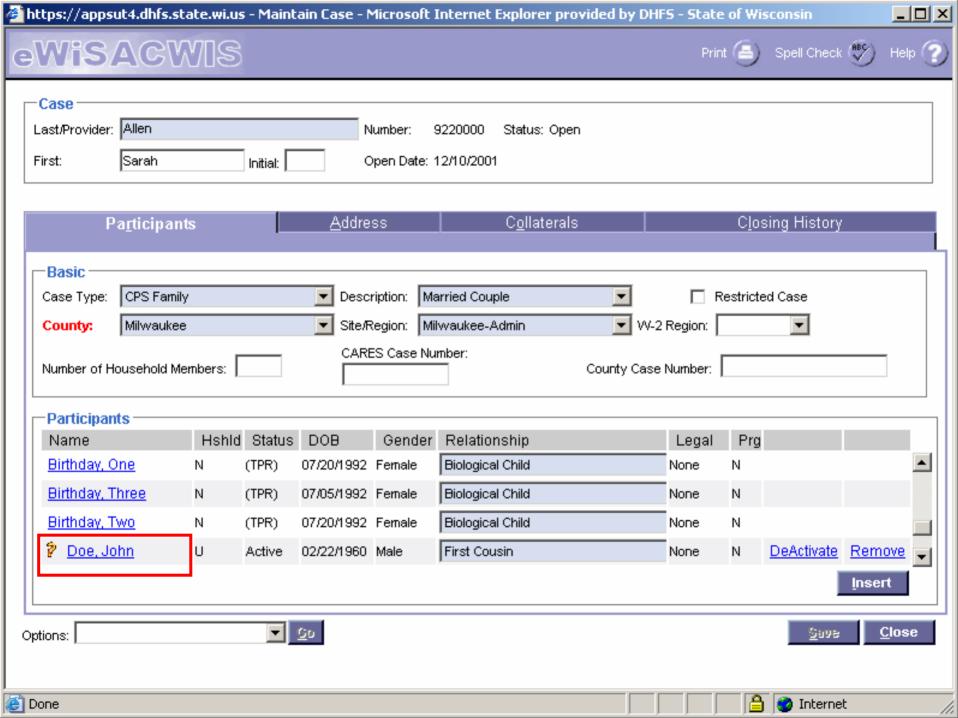


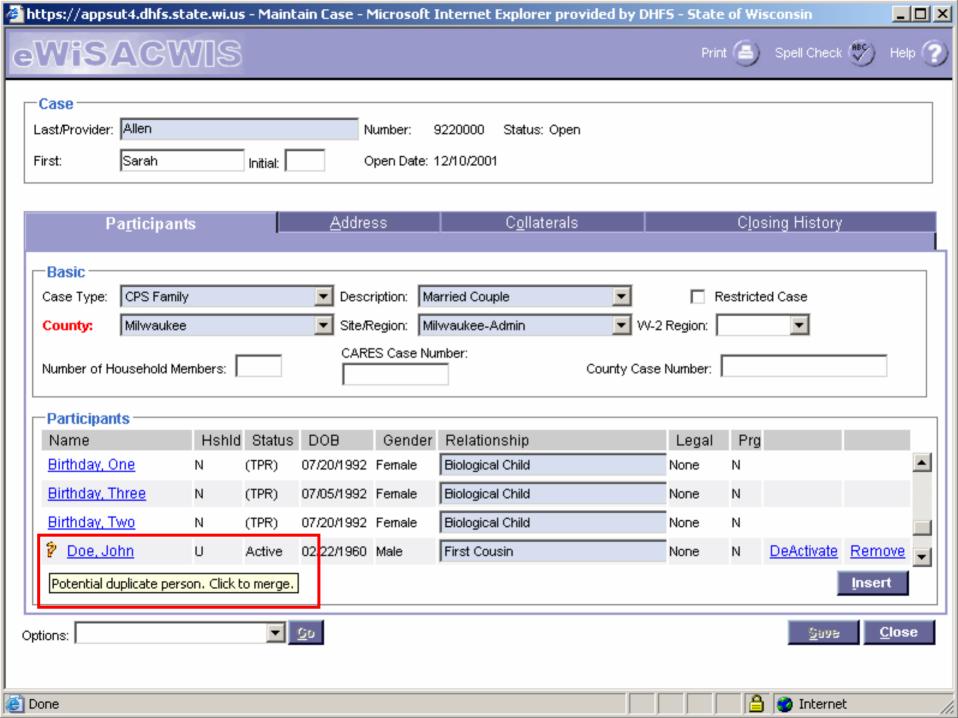


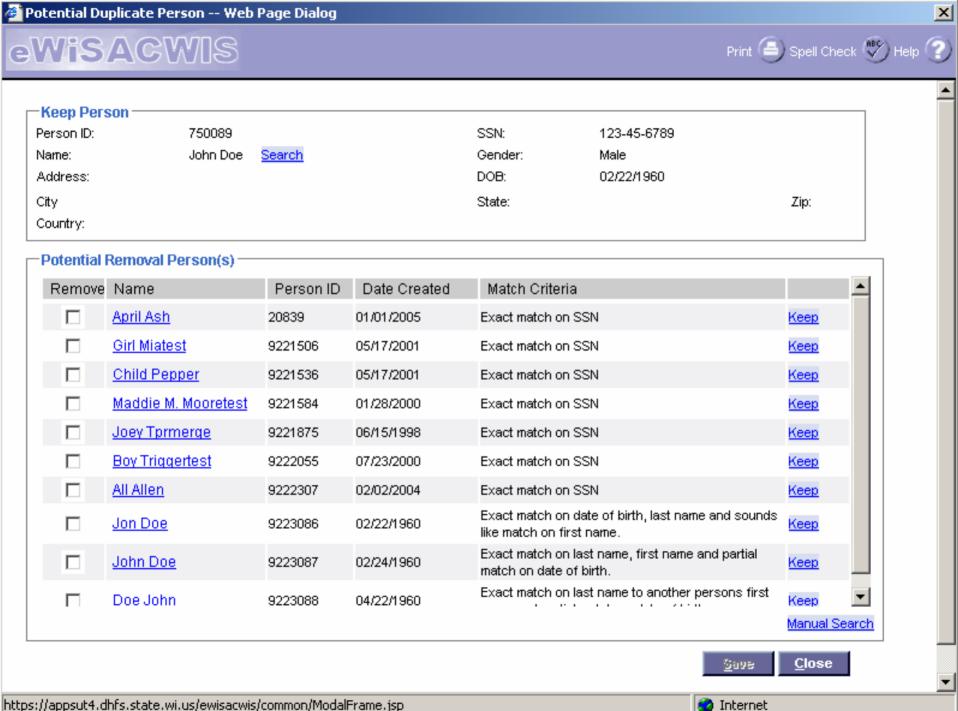












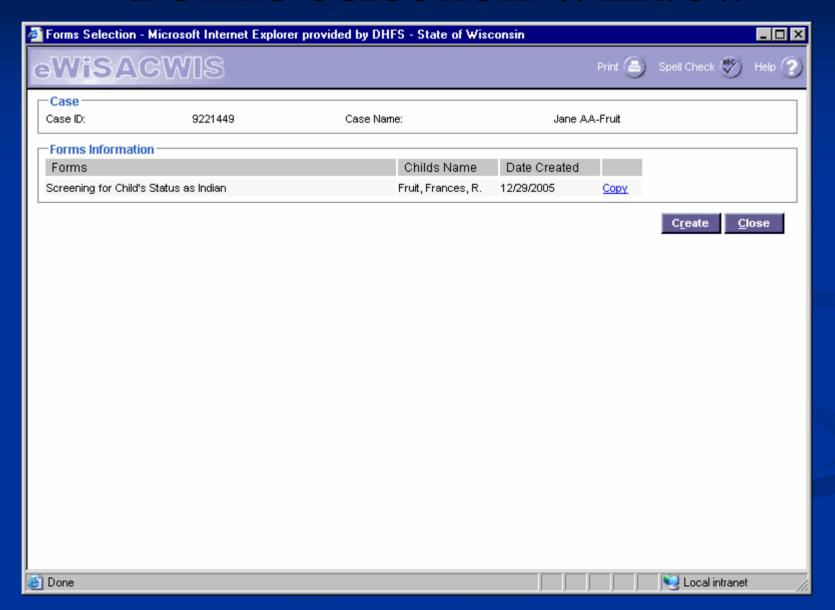
## Merge Validation Rules

- Workers, adoptive children cannot be merged.
- Person is already part of either a person merge or a person delete cannot be merged.
- Person with pending initial assessment or open placement cannot be merged.
- Persons with overlapping placements cannot be merged.
- Person with unknown as first or last name cannot be merged.

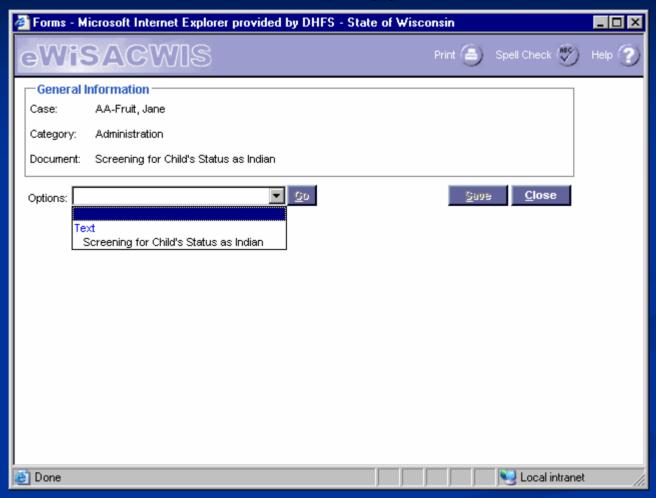
## Copy Over Functionality

- Applicability
  - This new Copy-Over functionality will apply to three Templates:
    - Screening for Child's Status as Indian
    - Child's Biological Family History
    - Family Interaction Plan
- Purpose
  - The purpose of the new Copy-Over functionality is to allow workers the ability to copy-over from an existing form or plan to another.

### Forms Selection Window



## Forms Window



 Here the user will launch the actual template that was selected from the Forms Selection window

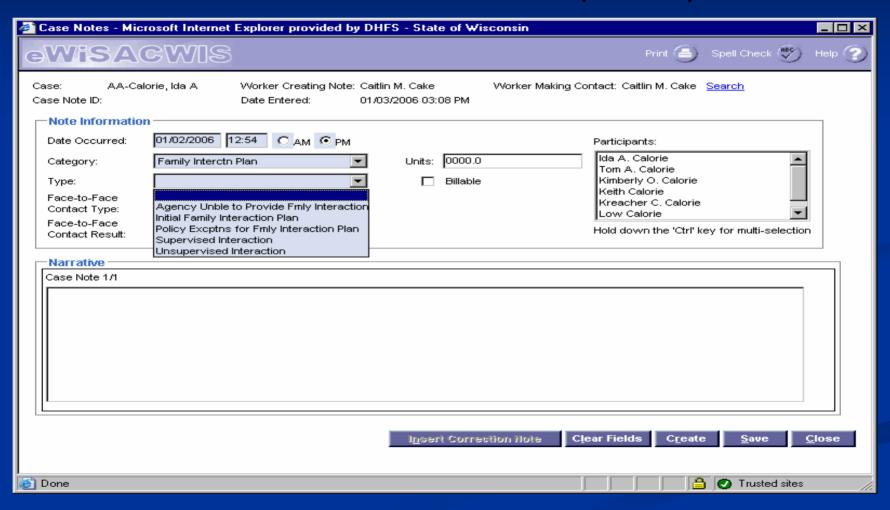
## New Case Notes for Family Interaction Plan

- Category:
  - Family Interaction Plan
- Type:
  - Initial Family Interaction Plan
  - Supervised Interaction
  - Unsupervised Interaction
  - Agency Unable to Provide Family Interaction
  - Policy Exceptions for Family Interaction Plan

## New Case Notes for Family Interaction Plan (cntd)

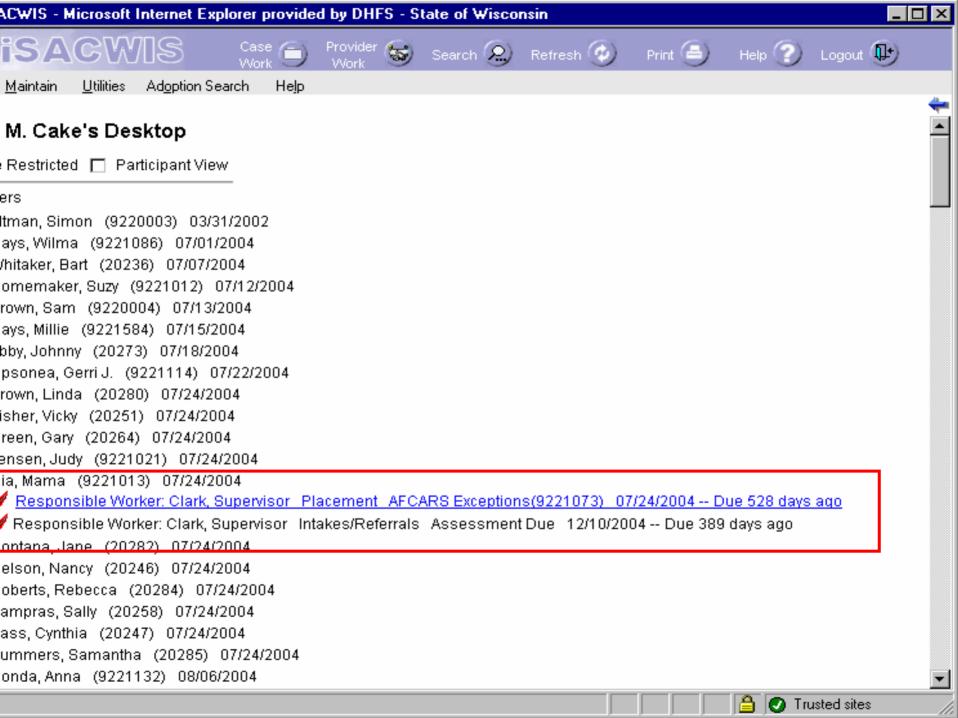
- If the user selects either Supervised Interaction or Unsupervised Interaction from 'Type', then the following Face-to-Face-Contact Type will be filtered out and populated
- Face to Face Contact Type:
  - Family Interaction
  - Sibling Interaction

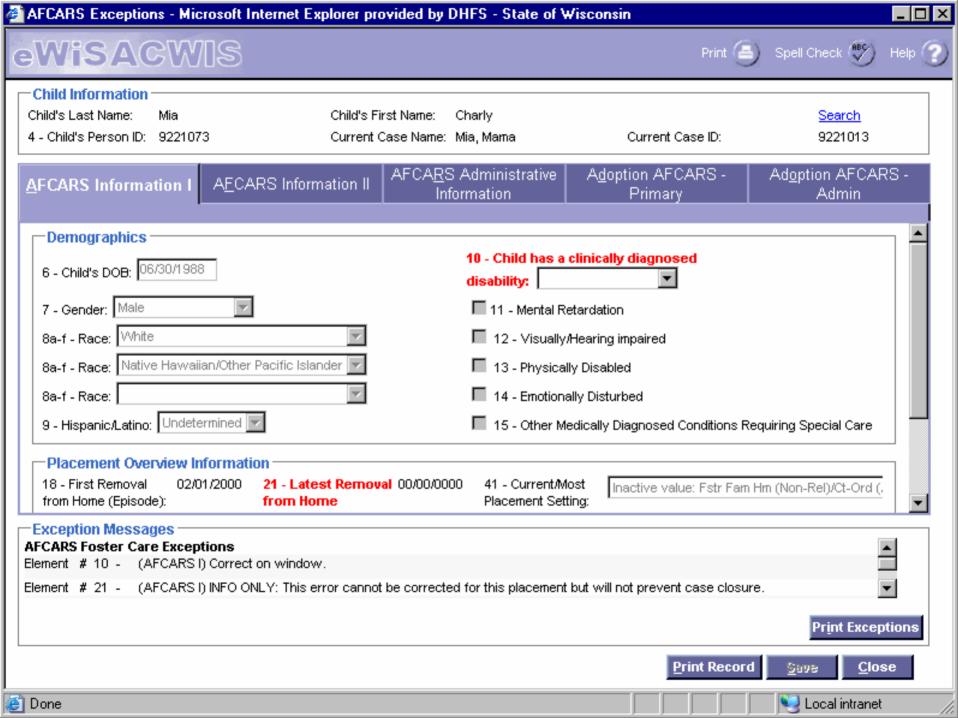
## New Case Notes for Family Interaction Plan (cntd)



## AFCARS Ticklers hyperlink

The AFCARS ticklers will be displayed on the desktop as a hyperlink. Upon clicking the hyperlink the AFCARS Exception page will be opened, displaying the errors for the child which can then be corrected.





## AFCARS related changes

- The system will now prevent De-Activation for Reason of TPR if there is an AFCARS tickler associated with the case.
- Within placement correction history window, when there are invalid gaps in out of home placements, an error will now be thrown along with the particular placements where the gap was found and the length of the gap.

## Home Inquiry

Modified the Home Provider creation process so that the Caretaker Structure corresponds to the number of parents identified. If only Parent 1 is listed, workers will not be able to select Married (or Unmarried) Couple', or 'Legally Separated'. If Parent 1 and Parent 2 are identified, workers will not be able to select 'Single Male' or 'Single Female.' These changes were made to address AFCARS requirements.

## Private Provider Functionality

The HQ Field on the private provider page has been renamed CPA (Child Placement Agency) and the Provider ID associated with the CPA parent agency is displayed.

Private Provider - Microsoft Internet Explorer provided by DHFS - State of Wisconsin		_ U ×
eWisacwis	Print 🕒 Spell Check 💖	Help 🌏
Basic       Number:     9221218     Name:     AA-RCC Foodies     Type:     RCC       Lcns. Type:     Licensed by State of WI     ▼ Lcns. Agency:     M       Provider     Characteristics     Services	Status: Active  HSRS Number:	
Provider Information Name: AA-RCC Foodies C/O: Street: 23165 Quicksand Street Apt:  WI City:	Tax Id Number FEIN 47-9846155 SSN N/A Further Information Not For Profit Agency Medical Provider	
City: Milvvaukee State: W ✓  ZIP: 53204 Country: United States ✓  Phone: Fax: Fax:	☐ 1099 Required ☐ License Verified ☐ EFT	
CPA: AA-RCC Foodies ID: 9221218  County: Milwaukee		
County Provider ID County Provider ID Options:  Sp		ose
(a) Done		li.

## Additional Licensing Actions

#### Applicability

- The new reference values added when the license's status is "Revoked":
  - Met re-application req. of 56.04(3)
  - Not met re-application req. of 56.04(3)
  - Made in Error value is still available.

#### Purpose

■ Per statute 56.04(3) a provider (even after revocation) can obtain a license within a two year period of time if they meet certain requirements. As a result two new choices/reference values are available for selection only after an additional licensing action of Revoke has been recorded.

Permanency Plan Review Template - new checkboxes for Unknown were added to both the mother and father's marital status section. The checkboxes are system-checked and prefill from the child's Kinship/AFCARS tab. A user-entered bookmark has also been added to Section X.

- The Permanency Plan Template displays all address information.
- The Service Categories are displayed for question 13 on the Permanency Plan Template.
- The Permanency Plan TPR Filed date is populated based on the date filed from the Legal Status page.

- A Family Interaction Plan template replaces the Visiting Plan. The copy over feature is available on this template.
- Screening for Child's Status as Indian A new version of this template has been added to the system. This template also now has copy over functionality. The existing templates prior to this release will not be available for copy over as the version is changed and the existing ones can be accessed from the outliner.

■ The formatting of the Juvenile Justice Case Plan template was modified so that when more than three lines of text is entered into the first Specific Goal field on page 1 the template will not insert empty rows in the middle of the plan on page 2.

The revision date of the Notice of FH
Revocation CFS-2237 was changed to 11/2005.
 The text of the template was changed to read
"fifteen (15) days".

# Court Report for Extension of the Dispositional Order (Green County)

- Modifications were made to the Green County version of the Court Report for Extension of the Dispositional Order.
- This change will impact Green Co,
   Crawford Co, Taylor Co, Marathon Co,
   Waupaca Co and Trempealeau Co.
- Templates created before Release 2.2 will not be available for copy-over.

The Dispositional Order Revision Request template was modified as follows:

- Date Original Order and Date Order Expires fields are user entered.
- The role of "Guardian" has been removed from the drop down on the Legal Document page.
- The guardian information now prefills from the child's person management page. If child's person management record is associated with two guardians there is an "and" displayed between the names.

Request for Emergency Detention or Pick Up Order template displays:

- The names of child, mother and father in accordance with the formatting label (Last, First, MI.)
- A complete placement history for the child, including the placements with private providers.
- The child's primary address record.
- The CPS Referral history, including the dates and IDs of the referrals.

## Questions?

If you are viewing the webcast at a later time please send any feedback or questions to: <a href="https://hebcast.org/hebcast@wi.gov">helpdesk@wi.gov</a>

# Thanks for attending!